



NOTICE ON FILING CUSTOMERS' COMPLAINTS

We inform our clients that complaints regarding the quality of our services can be submitted in written form:

Personally:
in the CARWIZ
rent a car
business premises

or

By mail to the address:

CARWIZ rent a car
Icerental 4x4 ehf
Höfðabakka 3
110 Reykjavík

or

By telefax:

+354 571 2266

or

Through e-mail:

customer.support@carwiz.is

You will receive a response to your complaint in written form within 15 days of receipt of the complaint.

Required information: name and surname of the person filing the complaint, the exact address for submission of responses.

SIGNATURE AND STAMP